

# COVID-19 Emergency Housing Assistance Program



2021 NCDA Virtual Winter Conference



CITY OF SAN ANTONIO  
**NEIGHBORHOOD & HOUSING  
SERVICES DEPARTMENT**

Verónica R. Soto, FAICP  
Director

# City of San Antonio COVID-19 Emergency Housing Assistance Program

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- City Council adopted the COVID-19 Emergency Housing Assistance Program in April 2020 to help low-income families impacted by COVID-19 with rent, mortgage and utility assistance.
- Program is an expansion of the City's Risk Mitigation Program.
- A combination of federal funds, City funds, and private donations were used to fund the first two phases of this program.
- City is currently in Phase Three of the COVID-19 Emergency Housing Assistance Program.

# Risk Mitigation Fund Policy

- Adopted in October 2018.
- The fund supports relocation assistance, emergency housing assistance, and provides legal support through the Right to Counsel program.
- The FY2020 Adopted Budget provided \$1 million in General Funds.



**Risk Mitigation Fund Policy**

# Risk Mitigation Fund

## Emergency Assistance Program Housing Stabilization

<b>Emergency Assistance</b>		
<b>Income*</b>	<b>Renters</b>	<b>Homeowners</b>
≤ 80% AMI	<ul style="list-style-type: none"><li>• Up to \$3,500 for rent and;</li><li>• Up to \$1,500 for utilities</li></ul>	<ul style="list-style-type: none"><li>• Up to \$3,500 for mortgage assistance</li><li>• Up to \$1,500 for utilities</li></ul>
81-100% AMI	<ul style="list-style-type: none"><li>• Up to \$2,625 for rent and;</li><li>• Up to \$1,125 for utilities</li></ul>	<ul style="list-style-type: none"><li>• Up to \$2,625 for mortgage assistance</li><li>• Up to \$1,125 for utilities</li></ul>

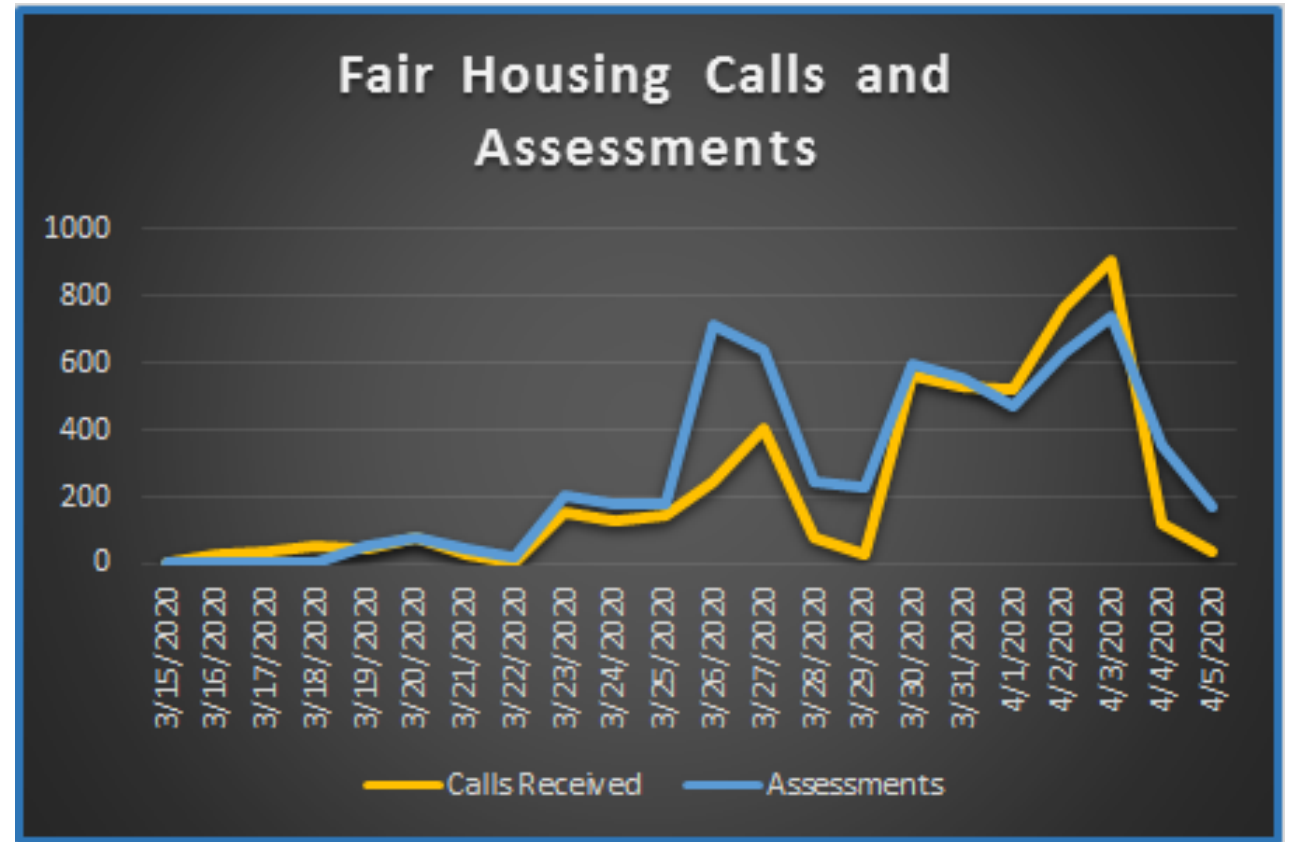
# COVID 19 Emergency Housing Assistance Program

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- Same eligibility/allowance criteria prescribed in the Risk Mitigation Fund Policy.
- Households must have a COVID related crisis.
- Allowable uses for the funds expanded to include groceries, fuel, and expenses related to internet access.
- Funds for rental, mortgage, internet, and utility assistance will be paid directly to the landlord, financial institution, internet provider, and utility provider.
- Assistance for groceries and gas distributed directly to the family
  - Amount determined based on family size but will not exceed \$300 (non-federal funds used for this assistance).

# Requests for Housing Assistance

- In April 2020, the City was receiving 5,000 requests per week for housing assistance.
  - Increased staff from 8 to 41 (City staff).
  - Procured software to help process the applications more quickly.
  - Added 30 temp staff and moved operations to Central Library in June 2020.
  - Partnered with community organizations to conduct application intake
  - Program marketing and outreach through door hangers, television ads, social media, and flyers.
  - Established eviction court support team



# COVID-19 Emergency Housing Assistance Program

## EHAP Phase 1 Funding

San Antonio Housing Trust	\$5,000,000
CDBG Program Income and Savings	\$5,759,768
CARES Act CDBG-CV (1 <sup>st</sup> Round Funding)	\$7,707,015
Tax Increment Finance Funds	\$4,036,233
General Fund	\$2,850,000
Outside Contributions	\$200,000
<b>Total</b>	<b>\$25,553,016</b>

## EHAP Phase 2 Funding

Coronavirus Relief Funds	\$26,944,551
<b>Total</b>	<b>\$26,944,551</b>

**CDBG & CDBG-CV Funds**  
**\$25.2 Million**  
**28% of EHAP Budget**

## EHAP Phase 3 Funding

General Fund	\$7,227,756
CDBG	\$1,550,000
Coronavirus Relief Funds	\$10,000,000
San Antonio Housing Trust	\$1,000,000
District 3 Carryforward Funds	\$145,000
Cares Act CDBG-CV (2 <sup>nd</sup> Round Funding)	\$9,000,127
TDHCA TERAP (City and County)	\$5,388,267
<b>Total</b>	<b>\$34,311,150</b>

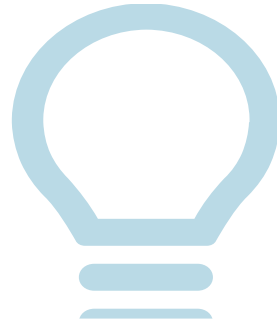
**Total EHAP Budget:**  
**\$86,808,717**

Does not include additional \$46.7M from  
 COVID-19 Emergency Relief Bill!

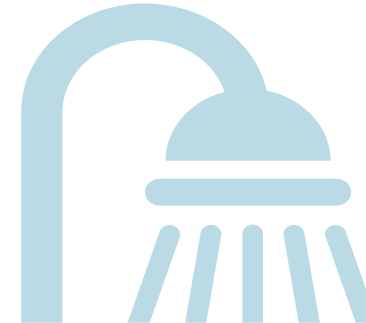
# COVID-19 EHAP Approved Assistance



Rent & Mortgage: \$56.3M



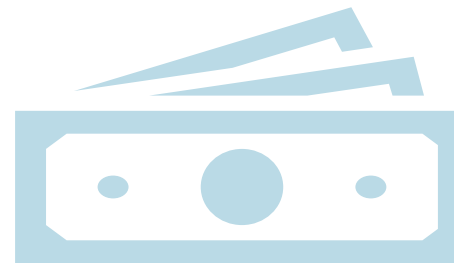
CPS: \$5.1M



SAWS: \$0.8M



Internet: \$0.2M



Cash Assistance: \$7.3M

**\$69.7 Million Expended for 27,000 Households**



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